

## **Quality Policy**

**CuanTec** aims to become a leading manufacturer of Chitosan and is committed to exceeding customer expectations by delivering consistently high-quality products. We achieve this through a rigorous commitment to continuous improvement and a focus on maintaining the industry's highest traceability standards.

## Our core principles are:

- **Customer Focus:** We prioritize understanding and exceeding our customers' requirements for chitin and chitosan products.
- **Quality Excellence:** We are dedicated to achieving and maintaining the highest quality standards throughout our entire production process.
- **Traceability:** We ensure complete transparency in our sourcing and production processes, providing customers with detailed information on the origin and handling of our materials.
- **Continuous Improvement:** We foster a culture of continuous improvement, actively seeking ways to enhance our processes, products, and services.

## CuanTec is committed to:

- Implementing and maintaining a robust Quality Management System (QMS) that complies with the ISO 9001 standard.
- Providing the necessary resources and training to empower our employees to deliver exceptional quality.
- Establishing measurable objectives to track progress towards our quality goals.
- Regularly reviewing and updating our QMS to ensure its continued effectiveness.
- Fostering open communication with all stakeholders regarding our quality initiatives.

By adhering to this Quality Policy, CuanTec remains a trusted leader in the Chitosan industry, delivering unparalleled quality and traceability for our valued customers.

Rupert Maitland-Titterton (CEO)

Signed 17.05, 2020